

## Manage your flood insurance policy online

- ✓ Report a Loss
- ✓ Check claims status and updates
- ✓ Sign up to receive claims payments via direct deposit
- ✓ Access policy documents
- ✓ Make a payment/review payment history
- ✓ View Frequently Asked Questions
- ✓ And more!



It's easy and convenient to [log in to MyFlood.com](#)

At the MyFlood login page select one of three options:

1. Login without an account  
(must provide policy number, last name on policy, and property zip code)
2. Create an account
3. Login with your user name & password

Login to [MyFlood.com](#) today to begin managing your flood insurance account online.

A screenshot of the MyFlood login page. The page features the MyFlood logo at the top, followed by the text "Welcome to MyFlood - Your Flood Policy Center!". Below this are two input fields: "User Name:" and "Password:", both with asterisks indicating required fields. A "Login" button is positioned below the password field. To the left of the "User Name" field is a blue circle with the number "3". To the left of the "Password" field is a blue circle with the number "2". To the right of the "Login" button is a blue circle with the number "1". Below the "User Name" field is a link that says "I forgot my [User Name](#) / [Password](#)". At the bottom left of the form area is a link that says "Create an Account". At the bottom right of the form area is a link that says "Login without an Account".

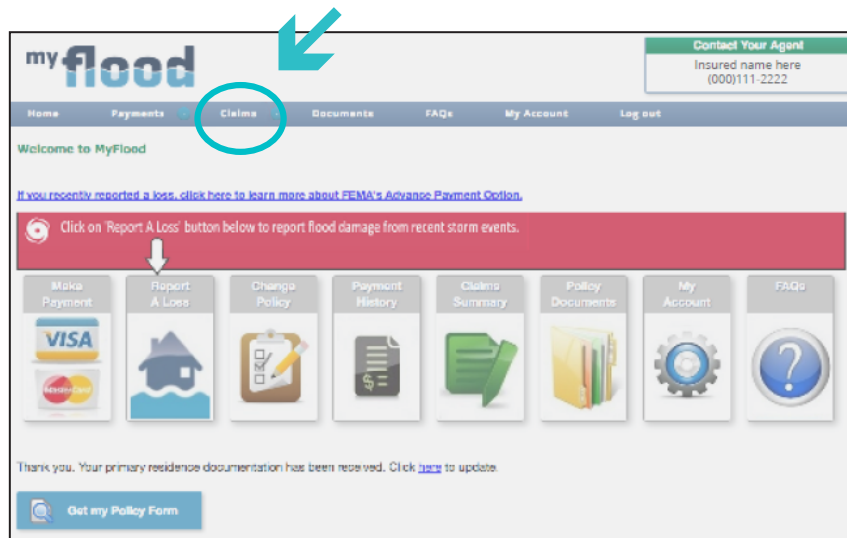
The Flood Insurance Processing Center  
555 Corporate Drive Kalispell, MT, 59901

# Claims on MyFlood.com

## Accessing Claims



From the Welcome screen, select Claims from the top menu bar to access claims. Or, simply click on the designated buttons to access each task.



### HELPFUL HINT

Advance payments may be available for significant flooding events such as the 2017 hurricanes. Click the advanced payment link for more information.



# Claims on MyFlood.com

## Reporting a Loss



From the Claims Screen, click on the Report a Loss button to file a claim.

The screenshot shows the 'my flood' website interface. A green arrow points to the 'Report a Loss' button in the top navigation bar. The main content area is titled 'Date of Loss and Contact Information' and contains several input fields: 'First & Last Name', 'Date of Loss', 'Address' (with a 'Foreign Address' checkbox), 'Postal Code', 'City', 'State' (set to TX), 'Primary Email', 'Primary Phone', 'Direct Deposit' (Yes/No), and 'Known Prior Flood Losses' (Yes/No). To the right, there are two expandable sections: 'Policy Summary' and 'Prior Losses'. The 'Policy Summary' section lists details like Policy No., Policy Term, Bldg. In, Building, Coverage, Deductible, Contents, Coverage, Deductible, and Property Address. The 'Prior Losses' section shows a table with one entry: 'Water Damage'. Below the form, there is a 'Mortgage(s)' section with a note: 'All mortgage payments will be listed on any building. (Coverage A) please payments. Mortgage(s): None on file. Click here if the Mortgage information is incorrect.' At the bottom, there is an 'Adjuster Information' section.



### HELPFUL HINT

Policy summary information can be found on the top-right portion of the screen.

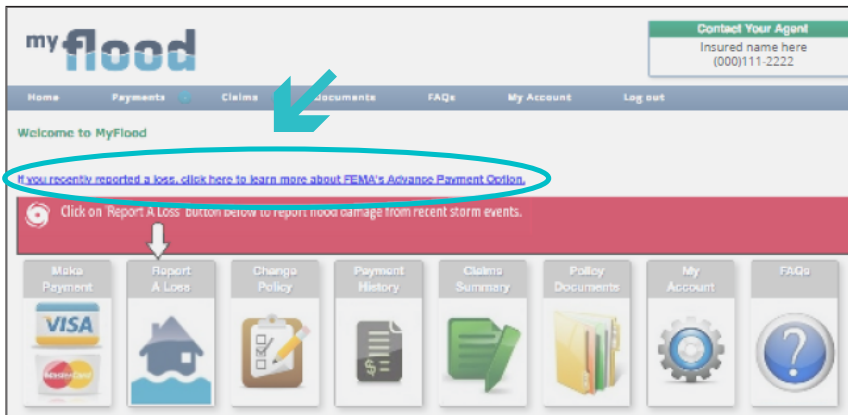


# Claims on MyFlood.com

## Advance Payment and Direct Deposit Options



Here you can elect to sign up to receive claims payments via direct deposit. You can also request an advance payment.

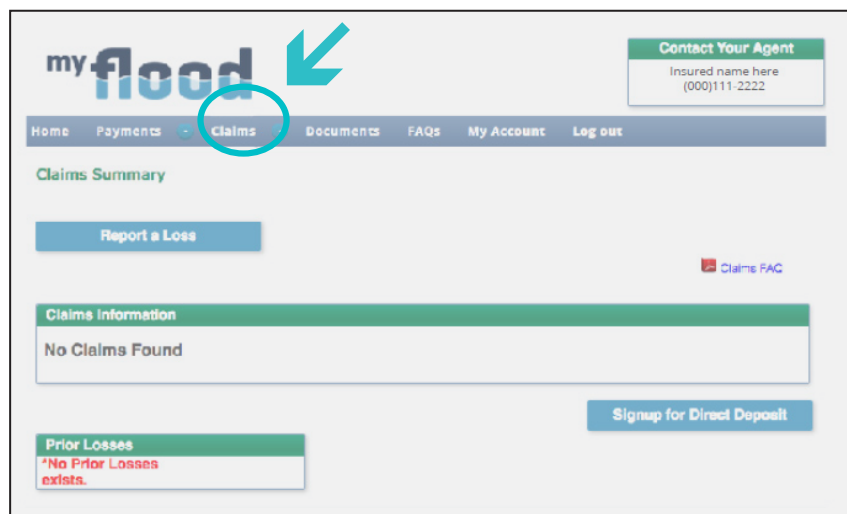


# Claims on MyFlood.com

## Checking Claims Status and History



To access Claims Summary and Claims History, select Claims from the top menu bar and choose function you wish to perform from the drop-down menu: Claims Summary, Report a Loss, or Check Claim Status.



### HELPFUL HINT

Advance payments may be available for significant flooding events such as the 2017 hurricanes. Click the advanced payment link for more information.

